1. General information

This site is best viewed using 1024x768 screen resolution and has been tested with Internet Explorer 8, FireFox and Chrome.

1.1   Browser settings

1.1.1   Authorization modal windows

This site uses non-modal windows (pop-up). Please configure your system to accept blocker for this site by adding www.cpat-solution.com to the list of allowed sites.

1.1.2   Adjusting Print Settings

To optimize printing, margins should be adjusted to the smallest size possible. For the same reason, the header and footer should be empty.

1.2   Access to CPAT

https://www.cpat-solution.com/CPAT/default.aspx
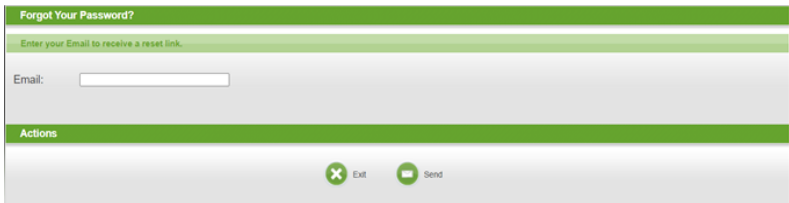
A user name and password were assigned to each user to protect customer data. This information must be recognized by the system to access CPAT. It should be noted that access to certain features of CPAT is determined by your network operator.

Caution: After a certain period without operation, the access will be disabled, the user authentication will be needed to regain access to CPAT. This period is defined in the system configuration, the default value is 20 minutes.
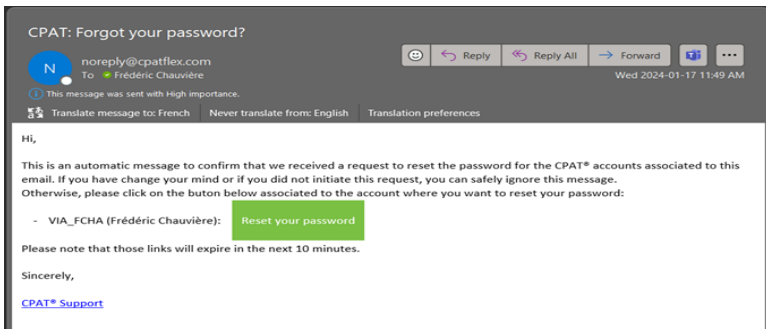
1.3   Forgot Password

It is possible by using the "Forgotten password" function to reset your password via email. The email address used must be the one used   to create the account.
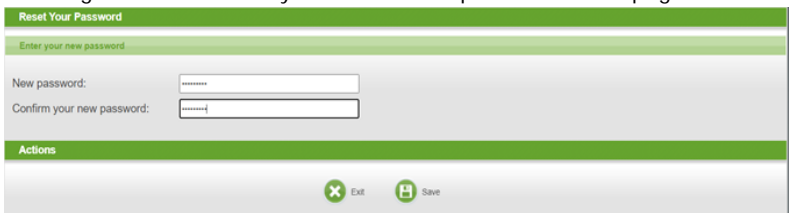

An email is sent with a separate reset link for each account associated with the email address:
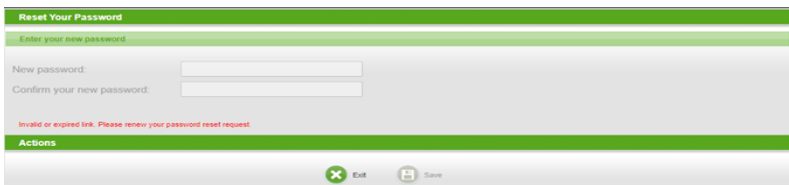
Clicking on the link takes you to an online password reset page:

Please note that the link is only active for 10 minutes and can only be used once: